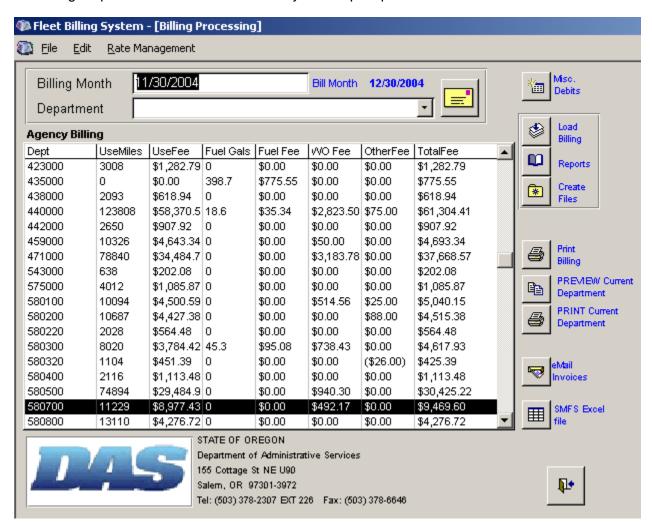


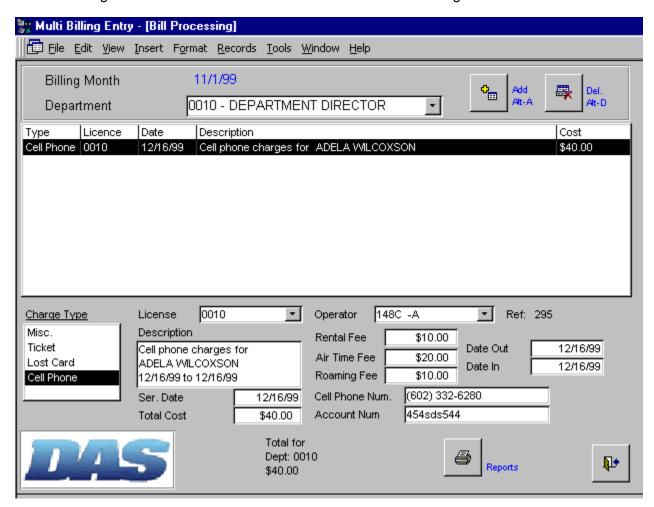
The billing module consists of a separate database that stores all information for Maintenance, fuel, usage and other user defined billing items. All data that can be used from your fleet management system is transferred into the billing module. Other billing items are loaded from a standard file format or can be entered directly. Entering data directly into the Multi Billing system requires the purchase of the billing entry system. The back-end is a standard, however, the billing output can be custom tailored to your unique specifications.



Billing Entry

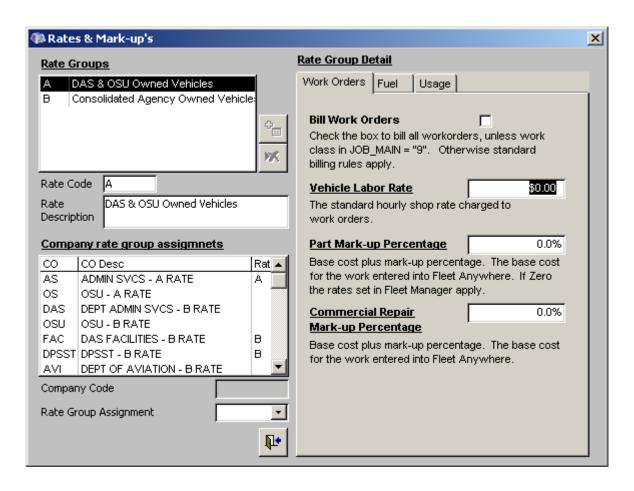
Other billing items that are not tracked in your main fleet management system can be maintained in the other billing item module.

The billing entry module allows any department connected to your WAN the ability to enter miscellaneous billing information. The screen can be customized to the specific entry need of the data being loaded. This makes it easier to enter the data making it more accurate.



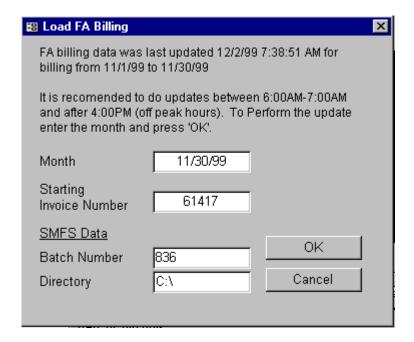
Rate Management

Out of the box the billing system can maintain special rates by different organizational units. Additional mark-up's can be added to Work Orders, Fuel and monthly/short term equipment assignements.



Monthly Billing Load

The load process grabs data from your fleet management system and loads it into the billing system. The load process is modified to deal with the customers specific billing requirements. The finished custom reports can be printed, merged to a word document, and/or sent via Email. Most sites require an external data interface to outside accounting systems. This data is also created at the time the data is loaded.



Billing load process

The first step in the billing process the Multi Billing is to remove any prior load for the current month. Then the system will load billable Work Orders, Fuel, Usage and Other/Miscellaneous fees by department for the selected month. Each item must meet certain criteria to be considered a billable.

Work Orders

All works that are billed will be a direct bill to the department. Outside agencies are not responsible for vehicle maintenance unless it is damage in operation –or – abuse. Work orders that are to be billed to an agency will need to be assigned a repair reason code that identifies the WO as billable to the department.

Fuel

The price per unit charge for fuel is set in the fuel center of the fleet management system. Fuel is billed directly to the department that purchases the fuel. Fuel that is loaded in a prior billing cycle will not be loaded twice. The billing system will scan the row identification code from the



fleet management system to determine if the fuel record has already been loaded. Car washes can be loaded via the fuel interface.

Usage

There are two categories of usage that are billed; Motor Pool and Permanently assigned vehicles. Motor Pool vehicles are short-term rentals; permanently assigned vehicles are long term rentals. The rental class determines rates for a specific equipment unit.

Reservation/Motor Pool Module

As vehicles are dispatched and returned a usage ticket will be automatically created. The motor pool time tracking will default to 24/7 if a location calendar is not set-up for the dispatch location that is dispatching the vehicle. Each dispatch location that will not be using a 24/7 calendar to figure time will need to have a specific calendar set-up for the dispatch location.

PA's - Permanently Assigned

Full Month

PA vehicles will be charged at the monthly rate plus mileage charge. As determined by the rental call of the vehicle. If the start and/or end date of the PA vehicle assignment falls within the current billing month, us the Partial month computation. The use ticket for all full month permanently assigned vehicles is created during the month end process within the fleet management system.

Partial Month

PA vehicles that have not been assigned for the entire month will be billed based on the number of days the equipment was assigned.

Number of days assigned is determined in two possible scenarios:

- 1) The number of days is determined based on the date the vehicle is assigned and the end of the billing month which ever date is greater.
- 2) The beginning of the billing month and ending date of the assignment.



Reports and Interfaces

The billing system provides many 'canned' exception reports to give you the tools you need to identify data problems.

We can provide the interface to your mainframe accounting system. All accounting systems have the means to import transaction information in a text format. We understand how to make the connection.

| Billing Report | Description |
|---------------------------------------|---|
| Agency Permanently | All Permanently Assigned Vehicles by Department. Data pulled from SQL |
| Assigned Vehicles List | server on a monthly basis. |
| Billing Adjustments | Billing Adjustments |
| Billing Summary | Summary listing by department for management review |
| Depreciation Schedule | Detail listing of vehicle depreciation for the selected month. |
| Depreciation Schedule - Purchased | Detail listing of vehicle purchases for the selected month. |
| Depreciation Schedule - Sold\Totalled | Detail listing of vehicle sales and totalled vehicles for the selected month. |
| Entry Review | Review list of All entered items. Data pulled from SQL server. |
| Fuel Purchases | Detail listing of fuel purchases by department. Data pulled from local billing run for current billing month. |
| Fuel Purchases | Detail listing of fuel purchases by department. Data pulled from SQL server. |
| High Mile | Listing of all usage |
| High Mile Eq Sort | List of all vehicles that of over the specified number of miles. Sorted by Equipment number. |
| High Mile EQ Sort PA Only | List of all vehicles that of over the specified number of miles. Sorted by Equipment number. |
| Invoice Summary | Summary page by department to show what is due for the month. Data pulled from local billing run for current billing month. |
| Invoice Summary | Summary page by department to show what is due for the month. Data pulled from SQL server. |
| Mile Out-of-Balance | Detail listing of vehicles that have meter that are billed out-of-balance of what was actually driven |
| Miles Update | List of all use records where the billing system applied an update to the start/end meter. |
| Monthly Invoice Summary | Monthly Invoice Summary |
| Monthly Transaction Summary | Monthly Transaction Summary |
| Monthly Vehicle Summary | Count of all vehicles in active status at the time billing is run. |
| Monthly Vehicle Summary Detail | Listing of all the equipment that make up the summary report. |
| Motor Pool - PV Report | List of PV vehicle rentals for the selected month. |
| Multi PA | Listing of all PA vehicles that have multiple usage tickets. |
| Negative Miles | List of all usage that have negative miles |



| Billing Report | Description |
|--------------------------------|--|
| New PA Rates | Listing of all system generated PA Rates for new equipment added since last billing run. |
| No Miles | List of all usage that does not show any miles |
| No Miles (Export Version) | List of all usage that does not show any miles |
| Other Services | List by department of other charges. Data pulled from local billing run for current billing month. |
| Other Services | List by department of other charges. Data pulled from SQL server. |
| PA In POOL | List of all PAs that show up as pool |
| PA w/o Operator | List of all PAs that do not show an operator |
| Plate Changes | All plate changes during the last billing month |
| Shop Services | Detail listing of shop services by department. |
| Shop Services - Invalid AcctID | List of work orders that do not have a valid department code in the account ID field |
| Shop Services - Zero Dollars | List of work orders that have zero dollars assigned them |
| Summary Compare | Comparison report to show the difference fees between production and proposed billing |
| Use Summary Compare | Comparision by department of use totals from bill and Use Summary. |
| Vehicle Summary | Detail listing of vehicles usage and fees by department. |
| Work Order Reservation Assign | List of Work Orders that were assigned to a motor pool reservation. |

